



April 2, 2018

Ralph Neal, SPHR, SHRM-SCP
VP, Educational Services
Employers Resource Association Inc.
1200 Edison Drive
Cincinnati, OH 45216

Dear Ralph,

It was a pleasure working with you to coordinate and conduct an on-site DiSC assessment for my team. The six (6) hour session took a deep dive into each of the personality types (D=Dominance, I=Influence, S=Steadiness, C=Conscientiousness) and provided tips of the “Do’s & Don’ts” for each. The assessment focused on our individual personality and behavioral styles as well as the team’s personality and behavioral differences. This was a great opportunity for each of us to understand each other’s style, how the various styles interact and work together and how to address issues if they ever arise.

The team really enjoyed the incorporation of examples and life situations that helped to make the training more relatable. The team commented that the session felt more like an engaging discussion vs. a boring training. The group exercise at the end of the training was also a fun experiment to better understand how the various personalities interact with one another.

This was a very well executed training. I would highly recommend this type of learning to any department that is focused on having a highly functioning and more cohesive work environment.

Thanks,
Adrienne Johnson
Sensory Sciences Manager